



No. 070  
May 18, 2017

# OPS BULLETIN

## REMOTE GATES OPERATION – SAFETY ADVISORY NOTICE #2

**Background:** On the evening of April 26, 2017 a passenger inadvertently opened a PBB entrance door that was not being used for the boarding process of this particular flight. As a result, the passenger walked down an unattended PBB and nearly fell over 30 feet to the ground.

**Failure to follow the following guidelines will result in serious injury or fatality**





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Service Providers are required to fully close and latch the PBB roll-up door after every use.



**Required Action #1:** Service Providers and Airline personnel are to secure the roll-up door when not in use. Failure to do so will result in serious injury or fatality.



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**Required Action #2:** Service Provider and Airline personnel are to ensure terminal door is fully closed and latched when PBB is not in use. Failure to do so will result in serious injury or fatality.



***Please contact the TBITEC Duty Manager Hotline for any questions or concerns at:  
(310) 646-9378***

***Please contact the Vanderlande Control Room for PBB door maintenance issues at:  
(310) 215-1218***